

# Health Care and Human Services Policy Research and Consulting

# MFDICARF-MFDICAID FNROLLEFS

In recent years, policymakers have paid considerable attention to the needs of persons who qualify for and are enrolled in the Medicare and Medicaid programs. The Affordable Care Act established the Medicare-Medicaid Coordination Office (MMCO) within the Centers for Medicare & Medicaid Services to align and coordinate benefits between Medicare and Medicaid effectively and efficiently. MMCO partners with states to develop new care and payment models and to improve the delivery of care.

The Lewin Group (Lewin) supports federal and state governments in improving health care for Medicare-Medicaid enrollees. Our experts provide:

- Data analytics to better understand Medicare-Medicaid enrollees' health status, health care utilization and health care costs
- Operational support to implement innovative programs and demonstration efforts aimed at improving the integration of Medicare and Medicaid services
- Technical assistance to support providers and health plans in delivering coordinated, integrated care to Medicare-Medicaid enrollees

## **OVERVIEW**

Medicare, a federal health insurance program for individuals ages 65 and over and those with disabilities, covers over 50 million people. Medicaid, a federal-state program for low-income individuals and families, serves over 60 million people. The over 10 million individuals in both Medicare and Medicaid, known as Medicare-Medicaid enrollees (also sometimes referred to as "dual eligibles"), represent some of the most complex and vulnerable beneficiaries of both programs. Lewin provides high-quality, evidence-based analysis and timely, objective assistance to support improvements in service delivery and financing of care for Medicare-Medicaid enrollees.

#### **SERVICES**

Lewin helps federal and state governments improve service delivery and financing of care for Medicare-Medicaid enrollees through data analytics, operational support and technical assistance.

### **Data Analytics**

- Link and analyze Medicare and Medicaid claims to understand Medicare-Medicaid enrollees' health status, spending, health care utilization and quality of care
- Assign risk scores and create indicators for 189 chronic conditions identifiable in health care claims to facilitate analyses
- Use the Evidence-Based Medicine grouper to analyze claims data to determine patient adherence to evidence-based medicine guidelines



The Lewin Group has
"substantive expertise in
federal and state health
policy; nuanced approach
that blends qualitative
and quantitative analysis;
excellent organizational
culture of responsiveness to
clients; high standards for
quality and completeness of
deliverables."

—HEALTH FOUNDATION

## **Implementation and Operations Support**

- Review readiness for health plans to provide services to Medicare-Medicaid enrollees
- Support states in designing and selecting performance measures to evaluate care for Medicare-Medicaid enrollees
- Monitor and evaluate state and federal program performance in improving the delivery of care for Medicare-Medicaid enrollees

#### **Technical Assistance**

- Identify and disseminate best practices for providing integrated, coordinated care to Medicare-Medicaid enrollees
- Develop and implement learning collaboratives to support delivery system transformation and continuous quality improvement
- Provide direct support to providers including development of self-assessment and care transition tools tailored to provider needs
- Give transitional support to providers and health plans during delivery system changes

#### **ABOUT US**

We provide a variety of consulting services to help federal, state and local governments design, implement and improve programs serving Medicare-Medicaid enrollees. From how to determine the most appropriate policy options and implement them successfully to developing strategies for better cost containment, we help our clients apply information to develop efficient and effective programs that meet their policy objectives.

For providers and health plans, we provide technical assistance to support organizations with meeting federal and state requirements and achieving the highest possible potential performance metrics. These activities enable providers and health plans to leverage all available resources and achieve optimal results.

The Lewin Group, a premier national health care and human services consulting firm with more than 45 years' experience, finds answers and solves problems for leading organizations in the public, nonprofit and private sectors. We understand the industry and provide our clients with high-quality products and insightful support to help them maximize the delivery of programs and services that make a difference in the lives of their constituents.

**The Lewin Group** | Health care and human services policy research and consulting | **www.lewin.com** 3130 Fairview Park Drive, Suite 500 • Falls Church, VA • 22042 From North America, call toll free: 1-877-227-5042 • inquiry@lewin.com